Litigation + Business

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December 6, 2017

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd Chief Clerk/Administrator Public Service Commission of South Carolina 101 Executive Center Dr., Suite 100 Columbia, SC 29210

RE: Proposed Program Closure - Appliance Recycling Program (ARP)

Docket Number: 2013-298-E

Dear Ms. Boyd:

In accordance with Order No. 2013-889 issued on December 20, 2013 by the South Carolina Public Service Commission ("Commission"), in Docket 2013-298-E, Duke Energy Carolinas, LLC ("DEC" or the "Company") hereby seeks to end the tariff for the Appliance Recycling Program ("Program"). The purpose of this Program was to promote the removal and responsible disposal of inefficient appliances.

On November 19, 2015 the Company's third-party program administrator went into receivership and abruptly discontinued operations. This resulted in delayed and bounced incentive payments to customers as well as the cancellation of previously scheduled customer appointments to have inefficient equipment picked up. The Company worked through these issues and was able to satisfy all outstanding customer payments and appointment cancellations. Since that time the Company has worked to identify a suitable replacement vendor that has the capability of administering the Program effectively and in an cost-effective manner. At this time the Company has been unable to identify a suitable vendor. In light of these issues and in order to minimize the costs borne by our customers, the Company believes ending the Program at this time is the prudent course of action. DEC provided the proposed Program closure to the South Carolina Office of Regulatory Staff for their review in advance of this filing.

DEC respectfully requests Commission approval of the Company's request to end the tariff for the Appliance Recycling Program which is attached as Exhibit 1.

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RESIDENTIAL APPLIANCE RECYCLING PROGRAM (SC)

PURPOSE

The purpose of this program is to remove and retire from service, operating appliances from residences, in order to reduce electric energy usage and to provide environmental benefits through proper recycling.

AVAILABILITY

This program is available to customers who own operating refrigerators and freezers used in individually-metered residences where the refrigerator or freezer has a capacity of at least 10 cubic feet but not more than 30 cubic feet.

PROGRAM

- Under this program, the Company's authorized agent will remove from the residence and recycle, qualifying refrigerators or freezers.
- To qualify for payment under this program, the refrigerator or freezer must be electrically connected to the customer's residence, must be demonstrated to be cooling, be empty and readily accessible.
- The Company's authorized agent will arrange for pick-up of refrigerator or freezer at which time the customer or his authorized representative, who must be 18 years of age or older, present and sign a form transferring ownership of the appliance(s) to the Company's agent.

PAYMENT

Participating customers will initially be paid \$30 for each refrigerator or freezer removed from the residence; however, the Company reserves the right to increase the payment to all eligible customers to no more than \$50 for each refrigerator or freezer removed from the residence. The customer shall not be paid for more than two appliances removed and recycled per year. With Company approval, the customer may designate payment to a third party.



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Please contact me should there be any questions about this filing.

Yours truly,

Frank R. Ellerbe, III

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Enclosure

cc: Parties of Record (via email)